



PRESS RELEASE

FOR IMMEDIATE RELEASE

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AKINS TOWING SERVICE, INC. RECEIVES PRESTIGIOUS 'ACE' AWARD

STACY VIVRETTE from AKINS TOWING SERVICE, INC. of FRANKLIN, TN has received the prestigious **American Towman ACE Award** for achievement in service performance. Recipients were nominated by the nation's major motor clubs and dispatch centers, including: GEICO, National Automobile Club, National Motor Club and Nation Safe Drivers.

The nomination guidelines for the ACE Award include: the highest percentage of calls when the estimated time of arrival is achieved, consistency in response time, written appreciation from customers, and percentage of calls serviced (instead of turning them away) thereby reflecting reliability and overall professionalism. ACE recipients rank in the top 1% of the towing industry's service providers. The ACE Award is presented by **American Towman Magazine**, the leading trade publication serving emergency road service professionals.

The ACE Award was commemorated by an original design belt buckle. The buckles were presented to the towing professionals during the ACE Award Ceremony at the Baltimore Convention Center in Baltimore, Maryland, November 20, 2011 at the American Towman Exposition, the world's largest trade show and convention for emergency road service providers.

NOTE: These professionals handle a diverse spectrum of emergency road service calls. You may want to ask the ACE recipient to recount an incident in which they went above and beyond the call of duty to serve the customer. For more information on this company please call STACY VIVRETTE of AKINS TOWING SERVICE, INC. at 615 794 4757.

AMERICAN TOWMAN



CUSTOMER SERVICE EXCELLENCE AWARD RECIPIENT 2011

Presented by American Towman Magazine

Nominating Motor Clubs:

GEICO, National Automobile Club,
National Motor Club, and Nation Safe Drivers

AKINS TOWING SERVICE, INC.

Recipient

**American Towman Exposition
November 20, 2011**

A handwritten signature in black ink, appearing to read "Steve Calitri".

American Towman Magazine
Steve Calitri, Editor-In-Chief